

Certification body CERTICOM



issues this

CERTIFICATE

confirming that the organization



ITIS Holding a.s.

Argentinská 1610/4, Holešovice, 170 00 Praha 7

has implemented and applies a Service Management System (Information technology) in accordance with requirements of standard **ISO/IEC 20000-1:2018**

For the scope:

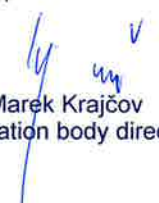
Provision of comprehensive services and activities related to the electronic collection of payments, fees and charges, including the design, development, construction, operation and maintenance of relevant services, products, solutions and electronic systems, as well as management of maintenance, development, consulting and business and marketing provision of relevant services, customer data management, management of loyalty program services, administration and issuance of payment and loyalty cards/means and management, servicing and operation of external networks and subsystems of the electronic systems in question.

The certification audit proved that a Service management system complies with the requirements of the aforementioned standard.

This certificate in its entirety replaces certificate no. SMS0080323/1.

Registration number: SMS0080323/2
Valid till: March 21, 2026
Date of issue: April 05, 2024




Marek Krajčovič
certification body director